**To:**

Date:

**RE: Providing Medically Necessary Care Without Charge for Patients Without OHIP**

**Patient’s Name:**

**DOB:**

Dear \_\_\_\_\_\_\_\_\_\_,

I am writing you today on behalf of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ in support of \_\_\_\_\_\_\_\_\_This individual is a patient at \_\_\_\_\_\_\_\_\_\_, and we are aware that \_\_\_\_\_\_\_\_\_\_does not have any health insurance at this time. However, we would like to confirm that they are a resident of Ontario. There are temporary directives that all hospitals are currently required to follow to get paid for uninsured and underinsured patients.

In March 2020, The Ministry of Health (MOH) directed all hospitals to provide “all medically necessary care” without charge to all persons who do not have OHIP during the COVID-19 pandemic. Hospitals and physicians are to bill the MOH, not patients. **This applies to all medically necessary care that would be covered by OHIP**, **not only COVID-related care**. If the individual has private health insurance, the hospital can bill the insurance company for payment. However, if for any reason the insurance company denies compensation or only provides partial payment, then once again, the hospital is to bill the MOH.

Please follow the attached directives from MOH to ensure that you receive payment for the patient named above. If you are unsure of the billing process, we have included directions communicated by MD Billing. You can also refer to your hospital’s finance department, where they should be aware of the attached directive.

Thank you very much for taking the time to address this matter, and feel free to contact me with any further questions. I can be reached at \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

Kind regards,

You Name,

Signature

and Organization,